



WORLD LOGISTICS SERVICE (U.S.A.), INC.

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To our valued customers:

As of 4/14/09, TWIC (Transportation Worker ID Credential) will be implemented at all U.S. ports, including port of Los Angeles, as part of MTSA (Maritime Transportation Security Act).

TWIC is a common ID credential for “All personnel requiring unescorted access to secure areas of MTSA-regulated facilities” – which means anybody who is dropping cargoes off at any U.S. port MUST have TWIC.

We highly suggest getting TWIC yourselves, especially if you deliver frequently. However, if you do not wish to obtain TWIC yourself, you MUST hire a delivery agent that does have TWIC. Otherwise, you or your delivery agent will wait in a “TO BE ESCORTED” line to be escorted in, for a fee, which may cause a significant delay in receiving and/or non-receiving in some cases. Also, “TO BE ESCORTED” line will be available for first few vessels only as a courtesy – It is NOT a permanent procedure!!

Please refer to www.tsa.gov/twic and apply for TWIC as soon as possible to avoid any complications on 4/14/09.

Sincerely,

WORLD LOGISTICS SERVICE (U.S.A.), INC.
Customer Service